

Relationships Australia (SA) is proud to announce the release of the new resource:

# Point of Contact: Responding to Children Living with Family and Domestic Violence

## About the resource

Point of Contact is a training resource that has been designed for professional groups whose work may involve responding to children who live with family and domestic violence (FDV). It has been developed through extensive consultation with these professional groups and designed to be extremely flexible to address the diversity of their work contexts and training needs. The resource can be used to provide very short skills exercises; deliver a short face to face program; give a lecture; guide a distance learning program; or become the basis for learning modules in further or higher education. The scope of its materials will not only address the diverse work contexts of front line professional groups but also support different learning styles and delivery strategies.

The Front Line Response Framework was developed by integrating the solid base of information generated by consultations with the most current professional thinking about appropriate strategies to meet the needs of children who are living with family and domestic violence. The framework articulates key concepts and generated questions that have been taken up in the training materials and delivery of training programs. Together they provide a coherent set of materials that are specifically tailored to enhance front line workers' awareness and understanding of issues surrounding family and domestic violence and its impact on children, and to develop strategies to respond effectively. It is the belief of the project team that the Response Framework charts new and significant territory and signals a turning point in delivering a strategic community response to an endemic public problem.

## Target audience

The specific professional groups included in our category of front line workers are:

- Police
- General practitioners
- Child welfare/protection
- SAAP workers
- Childcare and Out of School Hours Care
- Family Court
- Kindergartens and primary schools
- Maternal and child health
- Contact centres.

## Resource contents

The final product consists of 11 booklets:

- Booklet 1 – How to Use the Point of Contact Training Resource
- Booklet 2 – Training Programs
- Booklet 3 – A Front Line Response Framework
- Booklet 4 – Family and Domestic Violence: An Overview
- Booklet 5 – History of Family & Domestic Violence on Children
- Booklet 6 – The Impact of Family and Domestic Violence on Children
- Booklet 7 – Children, Family and Domestic Violence and the Law
- Booklet 8 – Working with Children and their Families
- Booklet 9 – Working with Diversity
- Booklet 10 – Values Exercises
- Booklet 11 – Resource List.

## Where to find the Point of Contact resource

The resource is available at no cost through the Australian Government Office for Women website: [http://ofw.facs.gov.au/publications/publications\\_list.htm](http://ofw.facs.gov.au/publications/publications_list.htm). Click on 'Online Order Form' then enter 'Point of Contact' in the search box.



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