

Certificate III in Community Services CHC32015

Our courses are delivered via a combination of online and face to face workshops, with study support available in Adelaide, Berri, and Port Augusta.

Overview

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services under the direction of others.

This training aims to provide participants with the skills and knowledge to:

- Respond to clients and identify presenting needs
- Refer to services and provide support and assistance.

Work Placement Requirements

There are no work placement requirements for the CHC32015 Certificate III in Community Services.

Entry Requirements

All applicants will be required to undertake a suitability interview with the course coordinator.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Community Services sector roles include:

- support worker
- caseworker
- client contact officer
- or community development worker in a paid or voluntary capacity.

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 62,200 in 2020 to 73,300 by 2025 (Source: [Job Outlook, Australian Government](#)).

Duration

12 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions.

Tuition Fee

Full Fee: \$3,500

Participants eligible for SA Government subsidies: \$1,000 (Tuition Gap Fee)

Participants eligible for SA Government subsidies with valid concession card: \$300 (Tuition Gap Fee)

Qualification Pathways

Certificate IV or Diploma level, such as the Certificate IV in Community Services.

Study Requirements

This program has 14 face to face classroom contact days. This program is equivalent to approximately 5 –10 hours of study per week. Students will also be required to undertake self-directed learning outside of classroom delivery.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Dates	Unit of study	Units of competency
10 February to 18 April 2025	The World of Work	CHCLEG001 Work legally and ethically HLTWHS002 Follow safe work practices for direct client care CHCPRT001 Identify and respond to children and young people at risk
28 April to 18 July 2025	Communication, Diversity and Interacting with Others	CHCCOM005 Communicate and work in health or community services CHCDIV001 Work with diverse people CHCADV001 Facilitate the interests and rights of clients
28 July to 3 October 2025	Responding to Issues in Community Work	CHCCSO04 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
13 October to 19 December 2025	Frontline Responses	HLTWHS006 Manage personal stressors in the work environment CHCCSO16 Respond to client needs CHCCOM001 Provide first point of contact

Enquiries

admin@aisr.edu.au | (08) 8245 8100 | 49a Orsmond Street, Hindmarsh SA 5007

Enrolments

www.socialrelations.edu.au

This course is subsidised through the SA Government. Eligibility and subsidy criteria apply. To check your eligibility visit [www.skills.sa.gov.au](#).
The Australian Institute of Social Relations is the training division of Relationships Australia SA

