



Certificate IV Community Services CHC42021

Our courses are delivered via a combination of online and face to face workshops, with study support available in Adelaide, Berri, and Port Augusta.

Overview

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups.

Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

Key issues common to all areas of community work such as, mental health, family and domestic violence and working with diversity are covered.

The electives chosen for this training program reflect the skills and knowledge required by workers to provide effective frontline responses.

Work Placement Requirements

No work placement is required for the attainment of the qualification.

Entry Requirements

All applicants will be required to undertake a suitability interview with the course coordinator.

Language, Literacy and Numeracy (LLN) Assessment

All applicants will be assessed for suitability and are required to undertake an online language, literacy and numeracy (LLN) assessment.

Employment Opportunities

Over 50 occupations fall under the community work banner including intake, support, case work, crisis intervention, team management and advocacy. Community Services sector roles include:

- Support Worker
- Intake Worker
- Community Worker

The number of Welfare Support Workers grew moderately over the past 5 years and is expected to grow very strongly over the next 5 years: from 62,200 in 2020 to 73,300 by 2025 (Source: Job Outlook, Australian Government).

Tuition Fee

Full Fee: \$6,000

Participants eligible for SA Government subsidies: \$1,200 (Tuition Gap Fee)

Participants eligible for S.A. Government subsidies with valid concession card: \$465.00 (Tuition Gap Fee)

This course is being offered as part of the Fee Free joint initiative of the Australian and South Australian Governments for all Aboriginal and Torres Strait Islander students. Fee Free places close on 25th November 2024.

Duration

12 months

Delivery Mode

Blended learning – Online and compulsory classroom sessions

Study Requirements

This program has 14 face to face classroom contact days. This program is equivalent to 5 to 10 hours of study per week.

Students will be required to undertake self-directed learning outside of classroom delivery.

Prior Recognition of Learning (RPL)

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Qualification Pathways

Eligible to undertake a Diploma qualification.

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Dates	Unit of study	Units of competency
20 January to 18 April 2025	The World of Work	CHCLEG001 Work legally and ethically HLTWHS002 Follow safe work practices for direct client care CHCPRT025 Identify and report children and young people at risk
28 April to 18 July 2025	Communication, Diversity and Interacting with Others	CHCDIV001 Work with diverse people CHCCOM002 Use communication to build relationships CHCPRP001 Develop and maintain networks and collaborative partnerships CHCADV001 Facilitate the interests and rights of clients
28 July to 3 October 2025	Responding to Issues in Community Work	CHCCCS019 Recognise and respond to crisis CHCCCS004 Assess co-existing needs CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCMHS001 Work with people with mental health issues
13 October to 19 December 2025	Frontline Responses	BSBINS302 Organise workplace information CHCINM002 Meet community information needs CHCCOM001 Provide first point of contact HLTWHS006 Manage personal stressors in the work environment

Enquiries & Enrolments

admin@aisr.edu.au | (08) 8245 8100 | www.socialrelations.edu.au