

## WORKFORCE DEVELOPMENT COURSES OCTOBER/NOVEMBER 2024

### Ongoing Communities of Practice

Register your interest in one or more of the following monthly small groups, facilitated by an experienced practitioner, to support collaborative learning and problem solving.

- Family Group Conferencing
- Baby Massage for Bonding
- Working Better with Nunga Kids
- Trauma-informed Complex Case Management
- Training and Assessment for newly qualified VET educators

Groups will commence with a minimum of 6 registrations. Submit your expression of interest here: <https://rb.gy/avzkt>

### Self Paced Online Courses

We have a range of free and paid online courses designed especially for the community services sector.

To enrol in our online courses visit: [socialrelations.edu.au/online-learning](https://socialrelations.edu.au/online-learning)

### Get in Touch to Discuss Your Training Needs

Call Sophie on 08 8245 8100  
Email [admin@aisr.edu.au](mailto:admin@aisr.edu.au)

#### Supervision - Developing Your Reflective Practice, with Joanne Donne | 1 Day

Explore what it means to be a reflective practitioner who provides quality practice supervision that helps workers manage demanding and complex client concerns.

**Enrol:** 30 October | 9.30am - 4.30pm  
**<https://bit.ly/3TgMVUr>**  
**Cost:** \$210

#### Introduction to Case Management | 1 Day

An introduction to Case Management for the Community Services sector. Suitable for all community sector students, early in-service workers, and prospective students as an introductory workshop for Certificate IV in Community Services.

**Enrol:** 13 November | 9.30am - 4.30pm  
**<https://bit.ly/4gxwbm2>**  
**Cost:** \$175

#### Safe Environments for Children and Young People Refresher | 1/2 Day

This refresher workshop is for workers required to report suspicions of child abuse and neglect who have completed the full training course within the last three years.

**Enrol:** 15 November | 9.30am - 1.00pm  
**<https://bit.ly/3TAwZfQ>**  
**Cost:** \$40

#### Safe Environments for Children and Young People "Through Their Eyes" | 1 Day

Learn how to recognise, report and respond to children or young people who may be at risk of harm, child abuse or neglect in this one-day workshop.

**Enrol:** 18 November | 9.30am - 4.30pm  
**<https://bit.ly/4e2TaUe>**  
**Cost:** \$75

#### Coming Soon:

**Introduction to Family Domestic Violence** | 1 Day | \$210

#### Enrol now!

Scan this QR code to go to our Workforce Development page to enrol, or click the enrol links above.



#### Be the first to know!

Scan this QR code to subscribe to our mailing list to receive our monthly training calendar and updates directly into your inbox.



## Responding to Disclosures of Child Sexual Abuse | 1/2 day

In this half day workshop we will aim to develop a foundational understanding of the needs of people when they disclose child sexual abuse (CSA). We will look at the facts and figures associated with CSA in Australia and begin to explore the behaviours and responses that may be present for victims of CSA. We will explore ways in which people might make disclosures, as well as responses that help to lower feelings of shame and guilt. We will aim to equip attendees with tools and approaches to improve confidence and skills in this area.

## Safe Environments for Children and Young People Refresher | 1/2 day

This refresher workshop is for workers required to report suspicions of child abuse and neglect who have completed the full training course within the last three years. It will refresh you on how to recognise, report and respond to children or young people who may be at risk of harm, child abuse or neglect.

## Working Better with Nunga Kids | 1 day

Working better with Nunga kids instils a deeper understanding of how to adapt your thinking and better support Aboriginal (Nunga) children. It will help build your confidence and understanding of how to support Aboriginal children and make a positive difference to families.

This course was developed by Aboriginal workers. Facilitators share their knowledge and skills to help you develop a culturally appropriate approach to working with Aboriginal children.

## Accidental Counsellor | 1 day

Accidental counsellor is a full-day course that provides practical skills for when you are 'being a counsellor'. Accidental counsellors often find themselves in a counselling role by accident, because of conversations or requests from customers, colleagues, friends or others.

Learn practical and effective skills to step into the shoes of a counsellor and support others when they are angry, distressed or experiencing a challenging time. This training is suitable for workers in any profession, especially those in a service delivery role.

## Supervision: Developing your Reflective Practice | 1 day

Explore what it means to be a reflective practitioner who provides quality practice supervision that helps workers manage demanding and complex client concerns.

This interactive full-day workshop provides concrete skills and practical ideas to structure supervision sessions and ensure supervision remains respectful yet challenging. Learn to think through your ethical stance and dilemmas when negotiating an individual agreement.

This training will help you:

- clarify the role of practice supervision and differentiate it from line management
- develop your skills to make supervision sessions useful, productive and effective – assisting both your role of supervisee and adding to your skills as a supervisor.
- prevent stress build up and possible burnout and provide the best possible service to your clients through engaging effectively in supervision.

## Case Management Workshop | 1 day

Come along to spend a day with the Case Managers in your community to learn and work together, to create a practice that builds your community up and supports each other's work.

## Family Group Conferencing Coordinator Training | 3 hours online learning and 3 Face to Face Days

Learn how to facilitate Family Group Conferencing for families where concerns have been raised for the wellbeing and safety of a child or young person. This training teaches coordinators a strengths-based and inclusive approach, assisting families to develop an agreement on how to provide safe, permanent and stable care arrangements for their child or young person.

This course is a requirement to be considered for opportunities as a coordinator through the state-wide Ngartuitya Family Group Conferencing Service. This training is a combination of 3 hours self-paced online learning (requirement) and 3 days of face-to-face classroom learning.

At the conclusion of the face-to-face training, students can choose to be formally assessed and awarded with two units of competency upon successful completion.

*A charge of \$300 will apply for registration and assessment.*

## Safe Environments for Children and Young People "Through Their Eyes" | 1 day

Learn how to recognise, report and respond to children or young people who may be at risk of harm, child abuse or neglect in this one-day workshop.

This 'Creating safe environments for children and young people' workshop focuses on child protection in the context of 'Through Their Eyes' and has the safety and wellbeing of children at its core.

In South Australia, when there are suspicions a child is being harmed or is at risk of harm, a wide range of people are required by law to notify the Child Abuse Report Line.

This full-day training is designed for professionals or volunteers who are mandatory reporters and have not completed the full course within the last three years.

## Building Expertise Together: Workplace Trainer Community of Practice

Designed to cultivate a vibrant Community of Practice for Regional Workplace Trainers, this group will tackle common challenges collaboratively, engage in continuous professional development discussions, and participate in the creation of innovative training practices. Embrace a network of supportive peers, implement peer observation and feedback mechanisms, and reflect on experiences for ongoing improvement. This Community of Practice will provide a platform for trainers to share insights, overcome obstacles, and collectively celebrate successes, fostering a collaborative learning environment that enhances individual and collective training expertise.