

Diploma of Community Services

Mid-Year Intake

Make a real impact on the lives of vulnerable people, help others and make a difference.



Overview

This qualification reflects the roles of community service workers involved in delivering, managing and coordinating person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals, families and groups. Workers may also supervise other workers and volunteers and case management, program coordination or development of new service and program opportunities.

This qualification will ensure that areas of commonality are highlighted across community services work, including the design and development of trauma-informed case management to support the welfare of children, young people and their families.

Entry Requirements

To gain entry into the CHC52021 Diploma of Community Services, we recommend prospective students have sufficient relevant work experience to indicate likely success at this level in a job role involving:

- The self-directed application of knowledge with substantial depth in some areas
- The exercise of independent judgement and decision-making
- The application of relevant technical and other skills

All applicants must undertake a suitability interview with the course coordinator.

Study Requirements

This program includes 21 face-to-face classroom contact days and 11 online forums. This program is equivalent to 15 - 20 hours of study per week. Students will be required to undertake self-directed learning outside of classroom delivery.

Prior Recognition of Learning

You may be eligible for recognition of prior learning (RPL) for this qualification. Please see our website for more details.

Tuition Fee

Full Fee: \$7,000

Participants eligible for SA Government subsidies or employer supported traineeship - \$1,500 (Tuition Gap Fee)

Participants eligible for SA Government subsidies with valid concession card: \$770 (Tuition Gap Fee)

Duration & Delivery Mode

18 months. Blended learning – Online and compulsory classroom sessions.

Work Placement Requirements

To achieve this qualification, students must have completed at least 200 hours of work as detailed in the Assessment Requirements of units of competency. You have 12 months to complete your placement from the completion date of your final Unit of Study.

- All placements must be approved by the Institute prior to commencement to ensure the required work-based learning and assessment can be completed.
- Wherever possible, a work placement within a program of Relationships Australia SA will be organised, but this is not guaranteed, and students need to seek placements at other organisations.

Employment Opportunities

Upon completion, students will be eligible to pursue community service careers involving direct client work with individuals, families, children and young people, supporting people to make positive changes in their lives, leading to improved personal and social well-being.

Qualification Pathways

May be eligible to undertake further qualifications at Advanced Diploma or Graduate Diploma level.

Dates	Unit of Study	Units of Competency
28 April to 18 July 2025	Restorative & Trauma Informed Case Management	CHCCSM010 Implement case management practice CHCCSM012 Coordinate complex case requirements CHCCSM013 Facilitate and review case management
21 July to 3 October 2025	Cultural Safety, Diversity, and Social Impact in Community Services	CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety CHCDIV001 Work with diverse people CHCDEV005 Analyse impacts of sociological factors on people in community work and services CHCCCS007 Develop and implement service programs
13 October to 19 December 2025	Upholding Safety and Ethical Standards in Community Services	CHCCSL001 Establish and confirm the counseling relationship CHCCSL002 Apply specialist interpersonal and counseling interview skills CHCPRP003 Reflect on and improve own professional practice CHCCSM009 Facilitate goal-directed planning
9 February to 17 April 2026	Navigating Vulnerability with Integrity and Responsibility	CHCCCS003 Increase the safety of individuals at risk of suicide CHCCCS019 Recognise and respond to crisis situations CHCCCS004 Assess co-existing needs
27 April to 17 July 2026	Building Effective Counselling Relationships and Professional Growth	CHCDFV001 Recognise and respond appropriately to domestic and family violence CHCPRT025 Identify and report to children and young people at risk CHCLEG003 Manage legal and ethical compliance
20 July to 2 October 2026	The Personal and Professional in Case Management	HLTWHS003 Maintain work health and safety CGCMGT005 Facilitate workplace debriefing and support process CHCCSM014 Provide case management supervision

Enquiries

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Enrolments

<https://www.socialrelations.edu.au/>